

FACULTY OF BUSINESS

FINAL EXAMINATION

Student ID (in Figures) :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Student ID (in Words) : _____

Course Code & Name : **MGT1223 SUPPLY CHAIN MANAGEMENT**
Semester & Year : May – August 2021
Lecturer/Examiner : Dr. Akram Al-Khaled
Duration : 2 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of 2 parts:
PART A (20 marks) : Answer all TWENTY (20) multiple-choice questions. Answers are to be written in the Multiple Choice Answer Sheet provided.
PART B (80 marks) : Answer all FOUR (4) short essay questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

PART B
INSTRUCTION(S)

: SHORT ESSAY QUESTIONS (80 MARKS)

: Answer all **FOUR (4)** questions. Write your answers in the Answer Booklet(s) provided.

Question 1

Describe **FIVE (5)** types of inventory computerized system used to maintain a proper merchandise assortment while ensuring the operations are efficient and effective in supply chain management.

(20 marks)

Question 2

Discuss **FIVE (5)** customer values in supply chain management with **FIVE (5)** relevant examples to support your answer.

(20 marks)

Question 3

Examine **FIVE (5)** major obstacles that must be overcome to manage a supply chain successfully.

(20 marks)

Question 4

a) Explain **TWO (2)** delivery modes that can be made to customers in a supply chain.

(4 marks)

b) Describe **FOUR (4)** types of transportation mode that can be used by a supplier in a supply chain.

(16 marks)

(Total: 20 marks)

END OF EXAM PAPER